

Quality Policy

Enfrasys Group strives to be the preferred business partner to our customers and are committed to ensure all products and services delivered are met with the highest requirements and expectations.

We strive to continuously improve all our products, processes and service qualities by making positive improvements based on our experience and standards set by our company.

We assured our commitments by being:

Passionate

- Effectively developing all our employee's talents and competence
- Continuously improving by using lean principles and related tools
- Striving to achieve the highest customer satisfaction as possible

Accountable

- Using Quality Objective for internal evaluation and reporting
- Monitoring the voice of our customers and taking appropriate actions where and when necessary
- Requiring commitment from suppliers and other business partners to apply the same principles
- Using fair trade principles and respond ethically with the highest honesty and integrity

Prepared

Establishing robust processes to continuously deliver products on time and with the highest quality.

- Establishing and continuously improving our quality systems that are aligned with the requirements of our customer together with the ISO 9001 standard.